

# Monitoring the Canadian Grain Handling and Transportation System

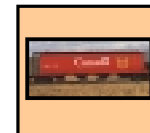
## Introductory Sessions to the Stakeholder Community



Transport Canada / Transports Canada



Agriculture and Agri-Food Canada / Agriculture et Agroalimentaire Canada



July 2001

*GHTS - Introductory Sessions to the Stakeholder Community*

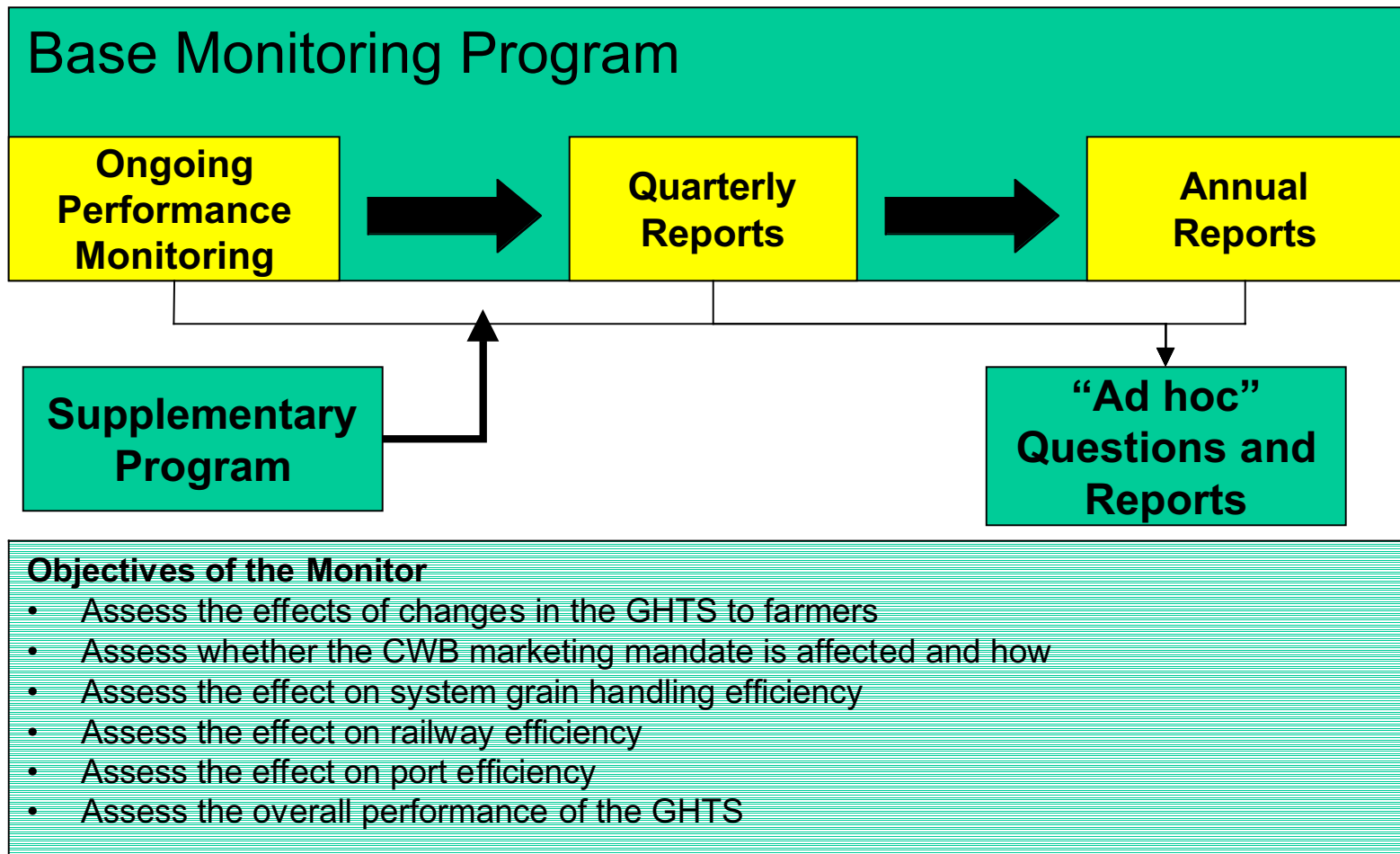


# Review of the Mandate

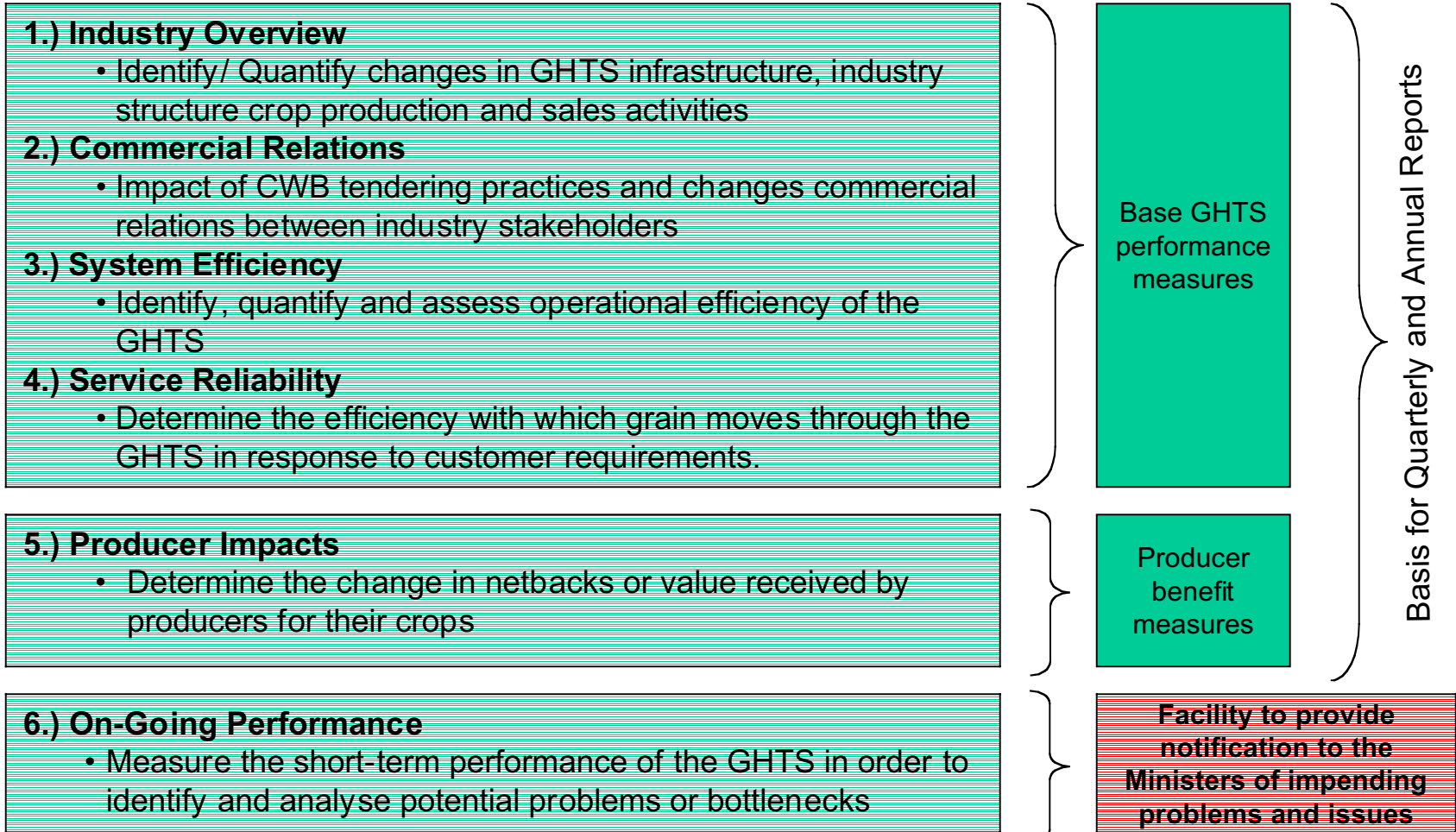
## Role of the Monitor

- Objective assessment of the performance of the GHTS through:
  - Collection of data from all affected industry stakeholders
  - Production of quantitative measures of performance across all aspects of the GHTS supply chain
  - Analysis of measures and determination of performance
  - Provision of quarterly and annual reports to the appropriate Ministers
- Monitor shall carry out his mandate:
  - In a neutral and independent manner
  - Without authority to direct stakeholders with respect to policy, practices or procedures
  - Without offering prescriptive advice or resolutions to issues or disputes that arise among industry stakeholders
  - Without making determinations as to performance targets or benchmarks for the industry

# Monitoring Design



# Base Program



# Supplementary Program and Issues

- Determine correct number and location of grain delivery points to achieve a representative sample for the purposes of monitoring rail and elevator charges.
- Development of appropriate methodology for tracking of commercial trucking rates.
- Identify ways to assess the impact on producers over and above the impacts included in the producer netback methodology
- Prepare the applicable performance indicators for the base period (I.e. crop year 1999-2000) using the monitoring design.
- Develop a detailed plan for monitoring tendered vs. non-tendered CWB movements
- Develop a sales-based methodology for tracking system reliability

# Data Management, Security and Confidentiality

## Data Management

- SQL Server 2000 Data Warehouse
- Conversion to standard data format
- Data receipt through a variety of media or format

## Data Security

- Housed within Quorum Corporation offices using distinct network hardware
- Accessible only by Grain Monitor staff
- Secure from outside through dedicated gateway server/ router with firewall

## Confidentiality

- Grain Monitor operated as separate and distinct activity
- Office is physically separate from all other Quorum companies and operations

## Office Security

- All offices secured and alarmed with 24/7 monitoring
- LAN and server room locked, alarmed and monitored (door and motion sensors)
- All paper files in secured area in locked cabinets; Access only by Grain Monitor staff

# Stakeholder Participation

## Solicitation of Input

- Review of Measures methodology and formulas
- Review specific concerns and issues
- Monitor will solicit input from stakeholders to clarify and enhance understanding of issues and performance measures.

## Ongoing Review of Issues

- When analysis within monitoring program raises issues, the Grain Monitor may contact specific stakeholders or stakeholder groups to solicit input prior to submission of the report to the Ministers

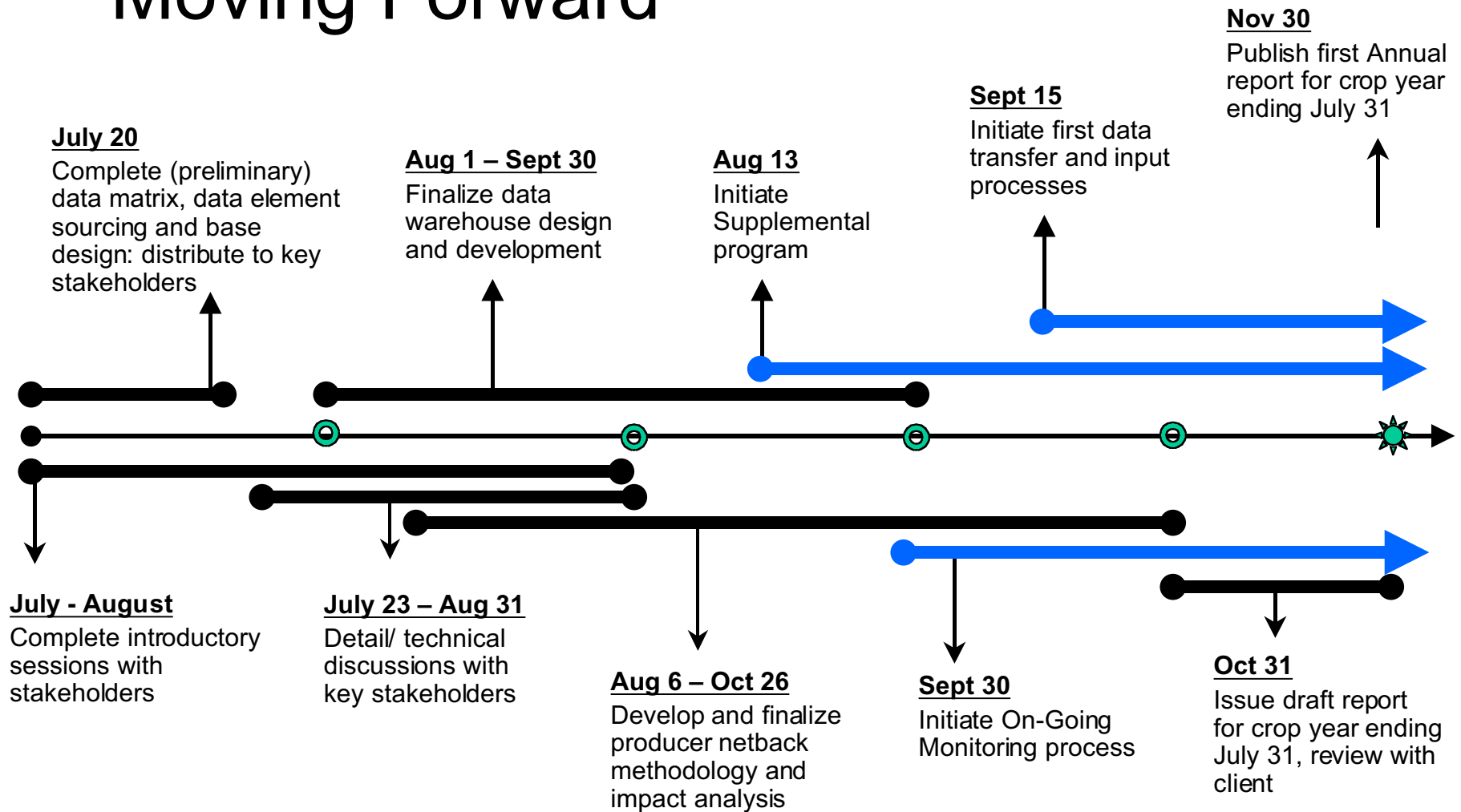
## Provision of Data

- Non-intrusive
- Look first at what exists
- Fill in the “holes” with requests to Stakeholder community/ industry
- CTA Data Regulations

## Ongoing Input

- Grain Monitoring Measures and Data reference publication.
- Monitor will solicit continued input from stakeholders to clarify and enhance understanding of issues and performance measures.

# Moving Forward



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